MIS Narratives for Jharkhand SRLM

Introduction:

The implementation of MIS under the Jharkhand State Livelihood Promotion Society (JSLPS) have introduced innovative features. It was developed as a transaction based tool meant for SHGs.

Background:

In 2010, United Nations Development Programme (UNDP) sponsored for development of MIS. JSLPS worked as a nodal agency for DAY-NRLM. Its software e-SHG process tracking was adopted as e-NRLPS.

Details of the Intervention:

E-NRLPS has modules on saving, credit, repayment and attendance. JSLPS has servers for file, Tally enterprise, and web services. It has private cloud services (Go Daddy) and internet through a 10 mbps leased line. Every district has one MIS officer. There are MIS book keepers and "tablet didis" who earn Rs.20/ per meeting for data entry and reporting. Though there is no attempt to have mobile based applications, SMS services are provided to SHGs, cadres and staff at block/clusters. It has introduced USSD authentication through National Payments Corporation of India (NPCI), Aadhar is in place for every member. Further, MKSP MIS is web based and is being prototyped--toll free number is being used for supporting data entry.

Impact:

The use of digital technology in MIS under Jharkhand SRLM helps in resolving beneficiary issues. DAY-NRLM Portal of NIC is being used for MPR with indicators, offline interfaces with Swalekha s/w (1st of very month). It has worked on dashboards for Financial Inclusion and vulnerability with performance indicators. It has worked on report engine to track reports and to generate own dash boards. (reports.swalekha.in/jspls.aspx and swalekha.in-dashboard). Currently there are 500 tablets given to "Tablet Didis".

Apart from this, JSLPS has introduced alert systems (every Tuesday), dynamic block ranking system and toll free number for Didis to interact. Services such as SHG member transaction and on-line timely disbursal of funds on time is also tracked.

Source: Institute of Rural Management Anand. (2017). Independent Assessment of Design, Strategies, and Impacts of DAY-NRLM. Ministry of Rural Development, Government of India.