

Output-Outcome Framework for Schemes 2026-27D/o AR & PG**1. Scheme for Administrative Reforms (CS)**

FINANCIAL OUTLAY (Rs in Cr)	OUTPUTS 2026-27			OUTCOMES 2026-27			Quarterly breakup of Output targets for 2026-27			
	2026-27	Output	Indicators	Target 2026-27	Outcome	Indicators	Target 2026-27	Q1	Q2	Q3
65.00	1. Outreach for participation from all across the country to discuss, exchange views and experiences relating to various e-Governance initiatives	1.1 Number of outreach activities conducted for Central Ministries / Department in the current FY for e-Governance awards	5	1. Implementation of the Scheme of National Awards for e-Governance and NCeG.	1.1 Number of nominations received from Central Ministries/Department in the current FY for e-Governance awards	175	-	-	5	-
		1.2. Number of registrations received from Central Ministries/ Department in current FY for e-Governance awards	300				-	-	300	-
		1.3. Number of outreach activities conducted for States/UTs in the current FY for e-Governance awards	10			575	-	-	10	-
		1.4 Number of registrations received from States/UTs in current FY for e-Governance awards	800				-	-	800	-

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	2026-27	Output	Indicators	Target 2026-27	Outcome	Indicators	Target 2026-27	Q1	Q2	Q3	Q4		
	2. PM awards for excellence in Public Administration and Civil Services Day	2.1	Number of outreach activities conducted for Central Ministries / Department in the current FY for PM awards	8	2. Recognizing and awarding/rewarding extraordinary and innovative work done by officials/organizations in Public Administration	2.1	Number of nominations received from Central Ministries/Department under PM Awards for excellence in the current FY	70	-	-	8	-	
		2.2	Number of registrations received from Central Ministries/ Department in current FY for PM awards	120					-	-	120	-	
		2.3	Number of outreach activities conducted for States/UTs in the current FY for PM awards	15			2.2	Number of nominations received from States/UTs under PM Awards for excellence in the current FY	150	-	-	15	-
		2.4	Number of registrations received from States/UTs in current FY for PM awards	200						-	-	200	-
		2.5	Number of outreach activities conducted for Districts in the current FY for PM awards	25			2.3	Number of nominations received from Districts under PM Awards for excellence in the current FY	1300	-	-	25	-
		2.6	Number of registrations received from Districts in current FY for PM awards	1600						-	-	1600	-

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	2026-27	Output	Indicators	Target 2026-27	Outcome	Indicators	Target 2026-27	Q1	Q2	Q3	Q4
	3.	State Collaboration Initiatives	3.1 Number of outreach meeting conducted in the current FY to build collaboration with States	3	3. To promote and support improvement in public administration for improving service delivery	3.1 Number of Projects funded in the current FY	12	1	1	1	-
			3.2 Number of proposals received from the States in current FY to build collaboration with D/o AR&PG	70				5	10	55	-
	4.	Timely Resolution of Public Grievances in CPGRAMS and Capacity Building under SEVOTTAM	4.1. Percentage disposal of grievances in stipulated time in CPGRAMS by Central Ministries /Departments	82.5%	4.1. Robust grievance redressal in Central Ministries/Departments.	4.1 Percentage pendency of grievances out of total received beyond stipulated time (21 days).	12%	82	82	82	82
			4.2 Percentage disposal of grievances in the stipulated time in CPGRAMS by States/UTs	40%				40	40	40	40
			4.3 Number of Institutions provided with financial assistance under SEVOTTAM in current FY.	24				4	12	4	4
			4.4 Number of Grievance Redressal Officers trained in current FY.	8500				1500	4500	1500	1000
					4.2 Percentage of Appeals registered against disposed Public Grievance in CPGRAMS (Central Ministries/ departments.)	15%					

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	5.	Learning from success	5.1 Number of Regional Conferences organised on replication of best practices under PM Awards in current FY	4	5 Documentation and Dissemination of Best Practices in Public administration and Innovation.	5.1 Number of publications made on best practices received in PM awards initiatives in current FY.	4	1	1	1	1
						5.2 Number of Documentary films produced on PM awarded initiatives and e-Governance awards in current FY.	2	-	-	-	-
	6	International exchange and Cooperation	6.1 Number of bilateral/trilateral MoUs signed in current FY	2	6. Expanding areas of cooperation in public administration and management	6.1 Number of engagements like meeting of JWG/Bilateral meetings/webinars etc. organized under the existing MoUs in current FY.	2	-	1	-	1

Note: (i) Sl. No. 1, 2, 4.3 and 4.4 are indicators with annual targets.